

MEET OUR HYPERION HERO AWARD WINNER...



Mark Marsicano

Oracle Administrator at Daseke

"Managing systems with one hand behind his back."

MARK'S STORY

Mark started with Daseke just two years ago as an Essbase administrator. A year later, he undertook the Oracle implementation of ERP cloud, FCCS, and EPBCS.

Mark set up all user access, security, and change management in compliance with SOX and made sure the entire platform was accurate and capable of producing the monthly financials. You might think this alone would be enough to qualify him as a Hyperion Hero.

However, there is more to his story. **While most Hyperion Managers run and maintain their systems with two hands, Mark did it with one!**

"[Mark] literally helped with the Oracle implementation 'single-handedly' for quite some time last year. He had injured himself and worked with only one hand for over a month while a finger injury was healing and he was in a cast!"

Amanda Hemker, Vice President and Corporate Controller, Daseke

Mark has unequivocally been Daseke's Hyperion Hero. He came to Daseke with limited functional experience in the Oracle cloud applications and, without training, supported the partner implementing the software and conducted dual month-end closes. He keeps things running smoothly – with one hand "tied behind his back" – and gets all the data loaded, even though he's working with all 16 subsidiaries in North America.

"As is expected in any new system, there have been a lot of struggles and fixes and redos and [Mark] has handled them all with grace and patience! He understands the vital role he plays in our accounting team and I could not be more happy to have him reporting to me. I can already see how the Oracle EPM cloud is going to lead to greater efficiencies and success as time goes on, and Mark will be integral in keeping us moving toward those goals."

Amanda Hemker, Vice President and Corporate Controller, Daseke

Before Daseke, Mark was an Essbase Administrator. His team comments that he is always the first one in the office for the finance team and works late hours. He works on-call during the weekends and hasn't had a vacation in two years – until he goes to Hilton Head in early May! He has worked closely with the Controller and CIO on the new implementation, a project described as "brutal," but Mark has been a constant even as the team around him has fluctuated.

CONGRATULATIONS, MARK!

About the Hyperion Hero Award

The aim of this award is to shine a light on the hard work Hyperion administrators do. Often overlooked and behind the scenes, these unsung heroes are a vital part of keeping your business running.