

## Software-driven Hyperion Managed Services

### Top 5 Hyperion Management Challenges

As a manager of Hyperion, you know the importance of keeping the application running smoothly, efficiently, and proactively with minimal downtime. Unfortunately, due to the complexity of these applications, you're probably experiencing the following 5 challenges:

1. Shortage of qualified Hyperion administrators
2. High-cost recruiting, onboarding, and training when turnover occurs
3. User complaints due to inconsistent performance
4. Inability to manage the applications 24x7
5. Consistent need to reboot to resolve undiagnosed issues

### Hyperion Management Solutions

Datavail now has the capability to solve all of these challenges with our software-driven managed services. Between our Hyperion team and our Application Management (APM) platform, we provide the following solutions:

- ◆ Full or supplemental 24x7x365 Hyperion support
- ◆ User-based performance testing and automation
- ◆ Insight in user activity, productivity, and the health of the system
- ◆ Flexible delivery – dial-up or dial-down services as-needed
- ◆ Expertise and coverage across all Hyperion modules
- ◆ Oracle EPM Cloud and on-premises support

so you can gain the following benefits:

- ◆ No more reboots
- ◆ No more recruiting, onboarding, or training
- ◆ Fewer IT requests
- ◆ Management, support, and testing 24x7

### About Our EPM Services Team

We are an Oracle Platinum Partner with 18 Oracle specializations, serving leading global organizations including 39 of the Top 500 companies. Our deep experience across all Hyperion modules means we bring a minimum of 10 years experience with each consultant.

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877.634.9222

