

# Oracle EBS Service Overview

# datAvail

BI/Analytics • Applications • Databases

Oracle EBS and its affiliated applications can seem like an unsolvable puzzle when it comes to getting all the pieces to fit together and work together properly. Luckily, our Datavail EBS team is up to the challenge and can help you accomplish four main objectives:

- ▲ Increase uptime, reduce downtime
- ▲ Integrate applications
- ▲ Simplify the complexity of your environment
- ▲ Optimize and reduce batch cycle times

## What Are Your Applications Challenges?

Some of the necessities our team has provided to our clients include:



24x7 monitoring and response – incidents/service requests



Security initiatives to add encryption at rest to protect PII/PHI



Reductions in support costs



Extracting data from EBS to put in data warehouse



DBMS and/or EBS tech stack upgrades



Changing replication process to improve RTO/RPO



Adding OIM/OAIM

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**ORACLE** Platinum Partner

**17**



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## The Support You Need When You Need It

With Oracle Platinum Partner status and 17 specializations, our expert Oracle EBS team has executed hundreds of OEM enhancements, plug-ins, scripts, health checks, and more to improve monitoring and performance for clients across the globe. We are experienced with everyday tasks as well as major projects:

- ⬆ Optimization
- ⬆ RAC setup and performance tuning
- ⬆ Health checks
- ⬆ Real-time data integration
- ⬆ Upgrades
- ⬆ OEM grid control
- ⬆ Alert optimization
- ⬆ Transactional change data capture
- ⬆ Patch applications & impact analysis
- ⬆ Routing, compression, verification, and process management
- ⬆ Code release and migration
- ⬆ Oracle ASM install/setup
- ⬆ Custom solutions

## We Have the Technology

Datavail's team can leverage applications within the Oracle EBS stack as well as technologies and methods that offer supplementary benefits. Applications and technologies we know inside and out include:

- ⬆ All applications in the EBS suite
- ⬆ GoldenGate
- ⬆ WebLogic
- ⬆ Fusion
- ⬆ RedHat
- ⬆ RAC
- ⬆ SOA Suite
- ⬆ Damantra
- ⬆ ODI
- ⬆ Oracle SR Management
- ⬆ OEM
- ⬆ OBIEE

Contact us today to discuss how we can simplify a complex environment, build integration into your existing Oracle applications, or increase uptime under any circumstances. Our leadership and continual exposure to multiple environments ensures we provide our clients with the best possible solutions.

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