Datavail's expert Oracle database administrators have substantial experience managing all releases of Oracle, including applications. Our Oracle DBAs possess an average of 15 years of experience, as well as the ability to manage and maintain databases for both small and enterprise business environments that require ongoing strategic solutions and 24x7 coverage.

What Does Remote DBA Work Look Like?

Datavail's 24x7 Oracle support gives you the flexibility to draw on Tier 3 expertise one day and delegate routine tasks the next – offering cost and labor allocation options that simply aren't possible with an in-house hiring solution. Our Oracle experts are up-to-date on the latest patches, replication, and tuning strategies. This expertise, along with their commitment to your environment, can assist in all phases of planning, deployment and support for your systems, including:

- Database Design
- Architecture & Capacity Planning
- Installation & Upgrades
- Proactive Monitoring
- Troubleshooting

How Datavail Works

With Datavail, you have access to the highest level of technical talent from the largest database services company in North America. Our core practice is developed around ITIL principles to ensure you consistently receive the highest quality service possible. A U.S.-based, Primary DBA and Service Delivery Manager is assigned to you to guarantee our services are most powerfully implemented for your organization. The combination of a proven delivery model and top-notch experience ensures that Datavail remains the on-demand database experts you desire.

By Working With Us, You Can:

✔ Save up to 50% on data management costs

✔ Supplement your staff with Oracle database and application experts

✔ Relieve in-house staff of routine work to free up resources and improve team morale

✔ Ramp resources up or down for projects, growth, and turnover

"We have been very happy with the service Datavail has provided in maintaining and supporting our critical Oracle databases. They are always quick to act when issues come up and proactively look for issues before they become outages."

– IT Director, Medium Enterprise Consumer Products Company

datAvail
DATABASE SERVICES

facebook/datavail   twitter/datavail   linkedin/datavail

11800 Ridge Pkwy., Suite 125, Broomfield, CO 80021
Phone: 877.634.9222 | Email: info@datavail.com
Website: www.datavail.com

Services Include:

➤ 24x7 Oracle database support

➤ End-of-life upgrades for all versions to latest release

➤ Oracle applications management and support, including Fusion Middleware, Siebel, E-Business Suite, PeopleSoft

➤ Performance tuning and troubleshooting

➤ Clustering & Replication disaster recovery

➤ Patch application

➤ RAC database support, monitoring, troubleshooting, & tuning

➤ Platform migration from Solaris or Windows to Linux with zero or minimal downtime

➤ Custom script development and deployment

➤ Service request management

➤ Assist in the setup and deployment of your infrastructure for the cloud

➤ Performance management, database testing, and database lifecycle management

➤ Monitoring and configuration management of non-Oracle hardware and software

➤ Managing and addressing Very Large Database (VLDB) problems

➤ OEM Grid Control management using Datavail's Alert Optimizer™

Our deep technical support includes all components of Oracle, including:

✔ Oracle EBS Application Suite

✔ OBIEE

✔ RAC

✔ Hyperion

✔ GoldenGate

✔ WebLogic

✔ Fusion Middleware

✔ SOA Suite

✔ APEX

✔ Demantra

Datavail's Alert Optimizer™ For OEM

Datavail's Alert Optimizer™ is a tool specifically designed to address common issues caused by Oracle Enterprise Manager. This web-based tool provides a skyscraper view of targets causing the most trouble then allows you to drill down granularly to find the root cause.

Alert Optimizer can help you meet your data center's monitoring requirements and comply with security best practices. This solution is easy to set up, manage and scale as your enterprise grows.

Oracle Exadata Support

Datavail's Exadata Database Machine and Exadata Storage Server experts work to deliver the highest level of database performance available for your online transaction processing (OLTP) and data warehousing needs in conjunction with best practices and hands-on experience.

Our expert DBAs can help you though the implementation phase of Exadata's architecture, key capabilities, installation, configuration and migration. Once up and running, Datavail provides reliable, ongoing support of Exadata monitoring, optimization and maintenance.

☎ CALL US TODAY
877.634.9222