It's the Same Old Office - Only Better

Office 365 Administration

Office 365 is a powerful solution that powers your back office and offers a comprehensive platform for your business needs. We'll help you get the most out of Office 365 by optimizing performance, guiding your organization with Office 365 best practices and providing ongoing administrative support for this platform.

Services That Help You Get More Out of Office 365

Advisory Services

We'll help support and streamline your Office 365 applications to find solutions that meets your business needs.

Office 365 Migration

Get assistance with migrating to Office 365 from your current solution. The migration and change management process can be tricky and having expert help improves the success rate of the project.

Tenant and Subscription Management

Stay on top of tenant and subscription management to avoid any issues with your Office 365 deployment. When your organization uses a lot of cloud-based services, we can assist your employees worldwide with a variety of IT support solutions.

24x7 Support

Problems don't restrict themselves to normal business hours. Get help whenever you need it, so your company runs smoothly and you avoid costly downtime. If the issue is serious, we can even come onsite to resolve the issue.

License Management

Don't worry about managing the licenses or staying on top of the changes. We'll do that for you, so you always have the Office 365 capacity that you need.

User and Role Management

Improve Office 365 security and speed up user account configuration. Every end user will have appropriate access including restrictions from unauthorized resources.

Enablement-as-a-Service

Trusted advisors with expert teams ready to make your Office 365 roadmap a reality.

Digital Workplace

Transform your organization with a digital workplace by using Office 365 applications to align people and processes.

Security

Keep your mission-critical solution protected and secure in a world that's beset by data breaches frequently.

Incident Management

End-to-end management of all the incidents that occur.

Problem Resolution

Ensure end user satisfaction with quick and effective issue resolution.

Backups and Recovery

Get back up and running quickly in the event of unexpected downtime and avoid data loss. We can work with you to ensure your recovery solution has been thoroughly tested so it's ready to go in emergencies.

Capacity and Performance Management

Maximize the value of your Office 365 investment through optimized performance and dynamic capacity management.

Monitoring and Operations Management

Proactive management stays one step ahead of any problem. Whenever the team receives an alert, they can start acting on it rather than waiting for an end user to report a problem.

You Can Count on Datavail

We're a Gold Microsoft Partner with extensive experience in Office 365 administration. Our flexible service delivery model gives your organization the support, administration and advisory services needed to derive the full value of your Office 365 solution. We offer our services worldwide, with remote collaboration as well as onsite support.

Office 365 Administration Service Inclusions

- Service desk
- Coordination with Microsoft on incidents including escalation to the MS product group
- Management of Office 365 on mobile devices
- Health monitoring and action on alerts
- Perform capacity management of the tenant
- Alignment of local/remote service, management of implications of changes for local infrastructure i.e. ADFS
- Multiple service levels to support your business
- ITIL and Project Management governance adherence