Office 365 Managed Services

Datavail provides a comprehensive set of Microsoft Office 365 managed services. Our exceptional engineers are focused on ensuring that your organization is maximizing your investment in Office 365. From implementation, to adoption, we provide the support and administration required to maintain a successful Office 365 environment.

Datavail will provide the management, monitoring, and reporting of your Office 365 environment so you can focus on your most important business needs.

Management

Datavail will provide your organization access to our skilled Office 365 certified consultants. Our consultants can focus on a select set of tasks or the complete administration of your organizations Office 365 environment. The goal is to save your organization time and money. Our comprehensive administration and support model address not only the day to day administrative tasks, but also the weekly, monthly, and quarterly tasks required to maintain a stable, secure and adopted Office 365 environment.

SharePoint & OneDrive Tasks

- Provision OneDrive
- Change OneDrive Settings
- Change SharePoint Permissions

User Management

- Creation of new Office 365 accounts
- Disable Office 365 accounts
- Report on Office 365 account details
- Reset User Passwords
- Change a User Name
- Delete Office 365 accounts

Monitoring and Reporting

Datavail will work with you and your organization to understand your specific monitoring and reporting needs.

Specific offerings include:

- OneDrive consumption
- OneDrive user activity
- SharePoint site usage
- SharePoint activity
- Microsoft Teams user activity
- Microsoft Teams device usage
- Create and maintain sign-in reports and activity

Provide SharePoint Behavioral Insights

- SharePoint site utilization
- Largest SharePoint documents
- SharePoint Editors with Largest Modified Item Count

OneDrive Behavioral Insights

- Top Externally Shared OneDrive Files
- Top OneDrive Storage Usage Status of Users

Mobile Devices Reports

- Devices Details Report
- Devices by Mailbox
- Apple Devices

Plan | Test | Implement | Monitor

Billing and Licensing

Billing and licensing are a critical administrative aspect for Office 365. This has a strong impact on a companies' bottom line. Datavail can help manage your Office 365 licensing to assure that your organization is getting what your paid for.

Specific activities include:

- Purchase subscriptions and licenses
- Upgrade subscriptions as needed
- Provide email notifications for invoices
- Manage service requests for additional licenses
- Monitor service health to ensure compliance
- Manage licenses assigned to users
- Manage licenses assigned to groups using group-based licensing
- Manage usage location for users

Licensing Reports

- License Summary
- User Licenses
- Unused Services
- Licensed Users

Plan | Test | Implement | Monitor

Training

Datavail provides enhanced support and training for many of the other applications available within the Office 365 stack including:

Microsoft Forms

- Train team on how to use forms
- Create custom forms
- Branding new or existing forms
- Best practices for forms
- Business process opportunities for Forms

Microsoft Planner

- Train team on how to leverage Microsoft Planner
- Best practices for Microsoft Planner
- Security for Microsoft Planner
- Custom reporting for Microsoft planner

Microsoft Stream

- Implement and configure Stream
- Create video channels
- Configure video transcription
- Configure Close captioning
- Optimize for mobile experience
- Create video consumption reporting

You Can Depend on Us!

We're a Gold Microsoft Partner with extensive experience in Office 365 management. Our flexible service delivery model gives your organization the support, administration and advisory services needed to derive the full value of your Office 365 solution. We offer our services worldwide, with remote collaboration as well as onsite support.