Intelligent Technology Solutions from Utility-Savvy IT Experts

When looking for solution providers to advance your business, doesn't it make sense to pick people who know your business?

If you're an electric utility, don't you want people who understand the critical balance between the generation and load you must maintain … and what that means for your distribution system? If you're a water utility, wouldn't it be nice to work with a company that understands your challenges, like asset and resource management or customer engagement?

For more than a decade, Datavail, formerly Navantis, has worked with some of the top utilities in North America as well as with regional electric system operators. We bring deep domain experience to every engagement, we have former utility IT workers on staff, and we understand the changes the utility industry now faces.

On the customer engagement side, our extensive portfolio of successful projects includes solutions for e-billing, self-service on move-in/move-out processing, demand management program sign-ups, mobile outage tracking and reporting, customer portals and refreshed websites.

Within the utility, we've helped organizations employ distribution system maintenance analytics, help employees find materials and collaborate effectively through enterprise content management, develop data warehouses, create custom applications, implement effective intranets / extranets and more.

Vendor-agnostic Expertise

Datavail works with all the major application platforms, database technologies, BI/Analytics solutions and other customer engagement enablers. We hold 100s of certifications across the leading technology offerings and operate to the highest security standards.

Consistent, Process-driven Delivery

Your Datavail delivery team will come to the table with best practices, proven methodologies, key findings, lessons learned, familiar design tools and utilities-specific industry experience that will speed project delivery and mitigate risks.

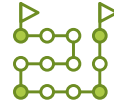# Enabling Technology to Advance Your Digital Strength

Enterprise Content Management

Save time, costs and frustration for system users with Datavail's comprehensive consulting and content management solutions: analysis, strategy, roadmaps, content migrations and implementations.

Sales and Marketing Automation

Optimize results from your efforts with campaign management, partner programs plus business intelligence and analytics to effectively target customers and strategize efforts.

Customer Journey Mapping

Discover what steps your customers take to interact with your utility, see where you can enhance service and learn how technology can help you do it.

Business Transformation

Let Datavail help you optimize your processes, plan and execute application modernization and process automation.

Consumer Engagement

Deploy customized, responsive customer portals and self-service tools to help customers help themselves.

Complex Integrations

Gain integration know-how across multiple types of legacy systems, including Microsoft, IBM, Oracle, SAP, home-grown and others.

Collaboration Tools

Empower your workforce with portals, ECM, intranets, social solutions and more.

Dolphin Contract Manager

Reduce time, costs and risk with a simple way to mange the contract lifecycle.

BI/Analytics Solutions

Leverage the data you collect from things like distribution system sensors and smart meters and also customer interactions to enable proactive maintenance, revenue protection, enhance customer engagement and implement other efficiency measures.

IT Managed Services

Eliminate software integration issues, improve the reliability and availability of your systems and gain 24/7 access to our team of 1000+ dedicated experts. Datavail's managed services cover applications, data and infrastructure.

We've Done this Before

| **1,000,000s** | **24x7** | **400+** | **1,000+** |
| Of Lines of Code | Managed Services | Clients | Professionals |

| **100+** | **1,000,000+** | **200,000+** |
| Heterogeneous Environments Integrated | Active Users Supported Across our Managed Applications | Databases Supported (All major platforms) |

datAvail
BI/Analytics • Applications • Databases

Connect with us to learn more!
Call us: 877.634.9222 | Visit us online: www.datavail.com