

IT Solutions for the Insurance Industry

Today's consumers expect personalized insurance products, seamless digital experiences, and on-demand services, challenging insurers to adapt to evolving customer demands. Couple that with the increasing importance of data protection and privacy regulations requiring many insurers to strengthen their data security and compliance measures.

- According to McKinsey, [insurers around the world have significant technology debt, with many core processes weighed down by extensive on-premise legacy technologies](#). This will require a shift to the cloud to enable better customer service and the ability to more easily shift to meet market demands when launching new products.
- A recent [Gartner survey](#) found that over half of Insurance industry CIOs are increasing technology investments with the most common areas being AI/ML and other advanced analytics, application modernization, cybersecurity/information security and cloud modernization.
- Competition for technology workers will remain fierce [according to a survey of US insurance executives from The Jacobson Group in collaboration with Ward](#). Finding a technology partner will be extremely important to fill gaps and stay competitive.



Remaining Competitive Starts with the Data

- The key to managing these challenges lies in organizational growth, and growth is only possible when your systems and software are scalable, application performance is predictable and consistent, and you have access to analytical insights that enable you to plan for the future.
- Datavail has partnerships with leading software and industry players such as Guidewire, Microsoft, AWS, Oracle, Snowflake and others to ensure the right technology choice for your company.
- A reliable IT services partner like Datavail can assist insurance companies in managing their vast amounts of data efficiently. We offer a wide range of capabilities to fit the unique needs of each organization we work with.

Solutions to Help You Stay Competitive

Guidewire Data Integration

Datavail has partnered with Guidewire and Microsoft to deliver the Guidewire Cloud Data Access (CDA) Connector for Azure.

Business Intelligence

Datavail can help insurance clients build and maintain business intelligence platforms. These platforms can provide real-time dashboards and reports that enable insurers to monitor key performance indicators, track policyholder behavior, and gain actionable insights.

Advanced Analytics

Insurance companies rely heavily on data analytics to make informed decisions. Datavail helps analyze large volumes of data through AI and ML to help insurers gain insight from customer data, claims data, and financial data to improve risk assessment, pricing strategies, and fraud detection.

Support and Maintenance

Datavail provides ongoing support and maintenance services to ensure that databases and analytics systems are running smoothly and up to date.

Data Management & Governance

Datavail can assist insurance companies in managing their vast amounts of data efficiently. This includes data storage, data migration, data cleansing, data standards, data integrity and data integration services.

Cloud Enablement

Datavail helps insurance companies transition their databases and IT infrastructure to cloud platforms for scalability and cost-efficiency.

Predictive Modeling

We assist insurance clients in developing predictive models for underwriting, claims processing, and customer retention, ultimately improving operational efficiency and profitability.

Database Optimization

Efficient database management is crucial for insurance companies to ensure smooth operations and minimize downtime. Datavail can assist in database optimization, performance tuning, and troubleshooting.

Our Customers Paint the Full Picture

When it comes to selecting the right tech partner for your business, it's the results that matter. Our team brings best practices, proven methodologies, and lessons learned that make a difference for our customers.

- Datavail helped a top 25 Property and Casualty insurance company reduce its costs in managing its disparate analytics tools, as well as develop an integrated data strategy to align its business units with one source of the truth.
- Datavail is assisting more than a dozen P&C companies unlock the value of their Guidewire data. Developed originally for a forward-thinking midmarket P&C provider, the CDA Connector for Azure provides seamless connectivity between Guidewire InsuranceSuite and Azure Synapse Analytics.
- Datavail has provide round-the-clock database management and monitoring for numerous full service insurance companies, enabling them to reallocate resources, reduce costs, and improve performance.
- Datavail has implemented and migrated cloud-based enterprise performance management and analytics applications for insurance companies, providing enhanced functionality, license, hardware and support savings; and improved reporting.