Hyperion Upgrade Support Services

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Why Upgrade Hyperion?

Upgrading Hyperion ensures that you continue to receive:

New releases	Bug fixes	Security updates	Certifications	Technical support

Upgrading Hyperion is a lengthy and involved process that you need to plan for well in advance, especially with version support ending for older installs.

The current support timeline for Hyperion on-premises releases is:

11.2

- Q1 2019: Release
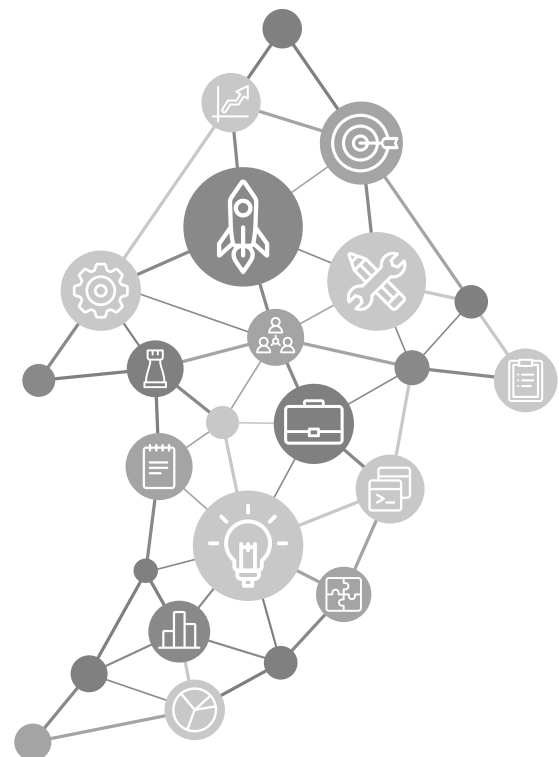- 2030: End of Oracle Premier Support

11.1.2.4

- March 2020: Predicted end of Oracle Premier Support
- March 2021: Predicted end of Oracle Extended Support

11.1.2.3

- May 2019: End of Oracle Premier Support
- May 2020: End of Oracle Extended Support

11.1.2.2 and Older

- Oracle is no longer releasing patches for these versions

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Datavail Upgrade Support

As an Oracle Platinum Specialized Partner, Datavail has over 17 different specializations in enterprise performance management (EPM), including Hyperion upgrades and migrations. We can provide everything for your upgrade from planning to IT architecture design to our custom-built APM software platform for application performance management.

Our team can assist or fully execute your Hyperion upgrade. Our services include:

- Pre-upgrade performance testing software solutions

- Conversion of the Hyperion system

- End user training and documentation

- System patching

- Historical data reconciliation

- Infrastructure assessment

- Stress testing and disaster recovery testing

- Business rule optimization

- Data integration assessments and optimizations

We Can Accelerate Your Upgrade

Datavail is a reliable resource for companies looking to take advantage of the latest features in Hyperion on-premises. Key benefits of our years of expertise include:

- **Strong technical expertise** coupled with a passion to solve your business problems so you have an optimized and secure Hyperion environment.

- **Ability to maximize business value** by utilizing best practices and proven reference architectures.

- **Assurance of a low-risk, smooth upgrade** by leveraging our deep knowledge and experience in Hyperion upgrades.

Our extensive history serving as a Hyperion strategic partner allows us to offer a full suite of Hyperion EPM services. No matter your organization's unique needs, Datavail can tailor its services across the Oracle EPM stack to your situation, letting you focus on your core business functionality worry-free.

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