

# Keep Your Mission Critical Applications Running

## Db2 Services

The only things you need to keep Db2 mission critical business applications running smoothly is performance monitoring, tuning, and optimization. However, establishing 24x7 staffing to make sure systems operate at peak performance can be a challenge.

Maintaining Db2 software and applications with minimal interruption takes specific skills and expertise that are becoming increasingly rare in the industry. That's why so many of our clients look for ways to augment their internal expertise.

## Get the Expertise You Need to Support Your Db2 Environment

Datavail's Db2 administrators are experts in a number of areas, including:

- Monitoring and calibrating both static and dynamic SQL
- Managing and tuning Db2 specific software
- Addressing data migration and rebinding issues resulting from scheduled enhancements and version upgrades
- Supporting legacy Db2 applications as well as new development efforts
- Managing the Db2 utilities
- Mainframe and LUW
- Maintaining data sharing and high availability features of Db2
- Managing and supporting Db2 replication – both SQL and queue replication
- Setting up and supporting DR exercises
- Installing, managing, and supporting Db2 Purescale
- Performing Health Checks of Db2 servers and subsystems
- Migrating Db2 utilities from one vendor to another (BMC, CA, IBM)



# Datavail's Db2 Services: Above & Beyond



Global delivery model  
operating 24x7x365



Senior DBAs with 10+ years  
of experience



A global team with daily  
experience in disaster  
recovery, upgrades, patching,  
and performance tuning



Flexible partnerships for  
planning and developing  
short-term and ongoing  
database projects



Tech-enabled IP tools  
designed by Datavail to  
proactively improve  
database performance

## Partner with Datavail for Continuous Db2 Support

We work with clients that range in size from SMBs to Fortune 100 enterprises. As a result, we monitor over 100 databases and deliver over 40,000 service hours each year. Datavail Db2 database administrators staff our four delivery centers located in the US, Canada, India and Sri Lanka. They're working hard every day and night to make sure our clients have uninterrupted support.

Datavail has the experience, diagnostic tools, proven processes, project plans, and expert resources to address the challenges your resident DBA may face. Or, if you want to empower your employees to address other mission critical projects, you can outsource Db2 support to us. We will immediately resolve any issue that arises without the need to take critical internal resources away from other projects.

