

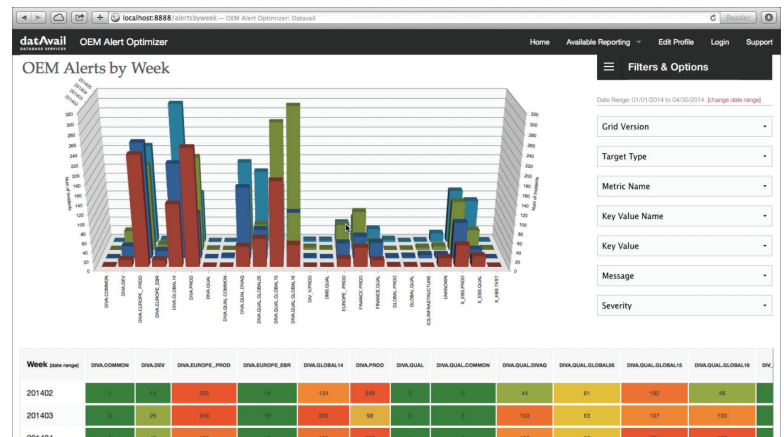
## Reduce The Noise With Datavail's Alert Optimizer

Oracle Enterprise Manager provides comprehensive monitoring functionality, but out-of-the-box implementation often leads to a bombardment of non-actionable or misclassified alerts. Alerts that are actually fatal may be mislabeled and other alerts are often triggered that don't really matter. The sheer number of alerts pull your focus away from being strategic to being purely reactive.

Datavail's Alert Optimizer is a free tool specifically designed to address these issues. Developed by Datavail for its clients, the Alert Optimizer is a web-based tool that provides a skyscraper view of targets causing the most trouble then allows you to drill down granularly to find the root cause.

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*After all, Database Administration is all we do.  
Need the right solution quickly? Let us help.*



datAvail

OEM Alert Optimizer

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Severity

Critical

Warning

Age

Appt

Log Date

Alert Date

Alert Version

Severity

Metric

Target

Message

109 days

2014-01-19

2014-01-23

10g

Warning

Log File Pattern Matched Line Count

usa40022.acme.com

Scanned /dmg/DBAL/OGS/disk\_avail\_info.log from line 207402 to 307 Found 1 occurrence of the pattern [ERROR]. 1 crossed warning (W) or critical (C) threshold.

86 days

2014-02-01

2014-02-04

10g

Warning

Blocking Session Count

europa\_atp

Session euatp2-2034 blocking 0 other sessions for all instances.

71 days

2014-01-25

2014-01-28

10g

Warning

NumValue

europa\_atp

UCM Alert: Program Unity GBL GGD Inbound Child Program is Runn 13 Hours

28 days

2014-02-05

2014-02-06

10g

Warning

Generic Alert Log Error

europa\_atp

ORA-error stack (1652) logged in /rdbms/admin/audit/bdump/alert\_euatap.log.

27 days

2014-01-20

2014-01-21

10g

Critical

Status

europa\_PROD.EBS

The following key tests are down: EBS - Logon

26 days

2014-01-30

2014-01-31

10g

Warning

Completed With Error

europa\_atp-Oracle E-Business Suite

26 concurrent requests completed with error

26 days

2014-02-05

2014-02-06

10g

Warning

OC4J JVM Instance - Heap

europa\_atp\_usatm500.usatm500.acme.com\_ocore\_jvm\_4

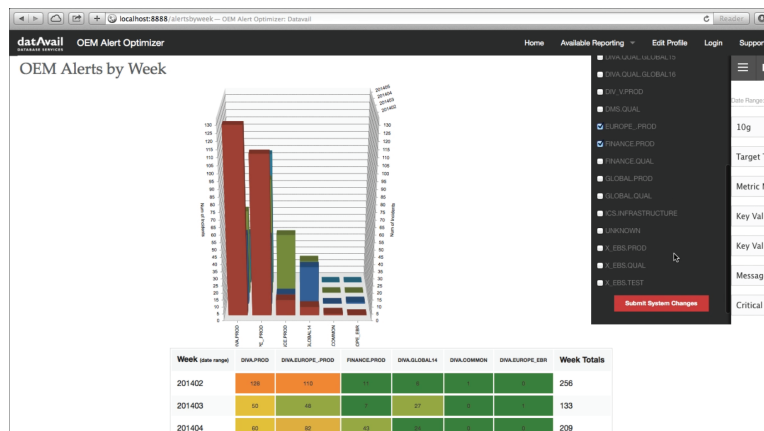
Heap Usage is 2832.46 MB

**Data.**  
It's all we do.

# Eliminate Unwanted and Unnecessary Alerts

Alert Optimizer works to eliminate unwanted and unnecessary alerts and enables you to identify unnecessary metrics and policies. It can also help you set up critical warning thresholds at the right levels.

Using an outbound connection from your OEM repository, alerts are posted to a web service. The tool was built so it can scale dynamically, for any size of enterprise.



See where the noise is coming from... and pinpoint the targets causing the real issues.

Increase your service levels by focusing less on unnecessary alerts and more on performance issues that really matter.

Create monitoring templates more easily in Enterprise Manager.

Achieve a real return on your investment of time and resources by giving you more time to focus more strategically.

The screenshot shows a table of alerts with columns: Age, Open Date, Close Date, Grid Version, Severity, Metric, System, and Message. The table is titled 'oas\_1.usalnx852.acme.com\_OC4J\_swb Details with 7 Alerts'.

Age	Open Date	Close Date	Grid Version	Severity	Metric	System	Message
01 days 01 minutes	2014-01-27 23:28:00	2014-01-28 01:21:00	12c	Warning	Metric Name Not Present in Incident data...	DVA.QUAL.GLOBAL16	Message Not Present in Incident data...
00 days 00 minutes	2014-02-05 14:47:00	2014-02-05 15:10:00	12c	Warning	Metric Name Not Present in Incident data...	DVA.QUAL.GLOBAL16	Message Not Present in Incident data...
00 days 00 minutes	2014-02-01 07:46:00	2014-02-01 07:49:00	12c	Warning	Metric Name Not Present in Incident data...	DVA.QUAL.GLOBAL16	Message Not Present in Incident data...
00 days 00 minutes	2014-02-02 00:26:00	2014-02-02 00:27:00	12c	Warning	Metric Name Not Present in Incident data...	DVA.QUAL.GLOBAL16	Message Not Present in Incident data...
00 days 00 minutes	2014-01-28 18:02:00	2014-01-28 18:01:00	12c	Warning	Metric Name Not Present in Incident data...	DVA.QUAL.GLOBAL16	Message Not Present in Incident data...
00 days 00 minutes	2014-01-28 23:07:00	2014-01-28 23:01:00	12c	Warning	Metric Name Not Present in Incident data...	DVA.QUAL.GLOBAL16	Message Not Present in Incident data...
00 days 00 minutes	2014-01-27 20:22:00	2014-01-27 20:05:00	12c	Warning	Metric Name Not Present in Incident data...	DVA.QUAL.GLOBAL16	Message Not Present in Incident data...

Alert Optimizer can help you meet your datacenter's monitoring requirements and comply with security best practices. It's a solution that is easy to set up and manage, and scales as your enterprise grows.

Call Datavail today to see how Alert Optimizer can help you meet your goals.

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