



# Services from datAvail



# Your total solution for database in the cloud

# Datavail

- Largest DBA provider in North America: Over 800 employees
- Consulting, project, and managed service offerings
- Practices in all major database platforms
- Specialization in assessment, migration, configuration, replication, monitoring and tuning
- Seamless integration with AWS platform

## **AWS**

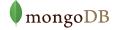
- 24x7 live IT level support
- Access to developer documentation and frequently asked questions
- Offering compute power, database storage, content delivery and other functionality helping businesses scale and grow
- Two distinct versions of AWS EC2 or RDS
- EC2 delivers complete customization, RDS includes basic provisioning, patching and upgrades with less customization

























# Getting you there!



### **Readiness Assessment**

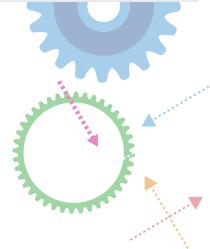
- Database health assessment against industry best practices
- Survey of 115 database metrics to diagnose database health and performance data.
- Professional review and interpretation of collected data by a senior DBA
- Identification of recommended changes/optimizations, categorized by priority
- Written assessment report summarizing recommended changes/actions
- One hour conference call with DBA to review the report and discuss recommendations

### **Migration Support**

- Professional DBA service to assist with migration to ClearDB cloud
- Documentation of source database and target platforms
- Design of database features: high availability, disaster recovery, backup schedules, integration points, licensing strategy
- DBA support for data export, validation, and import
- Live cut-over support
- DBA support for application and DR testing
- Establishment of operational procedures: Backup, monitoring, tuning, DR testing

#### Amazon RDS versus EC2: The right version for you

Some users may prefer Amazon RDS for basic system administration services that include provisioning, patching and upgrades. It is a great solution for those who are not interested in customizing their environment. Amazon EC2 may be the best solution however if you require control over customization, empowering your IT resources to manage all database maintenance needs. Whether your choice is Amazon RDS or EC2, peace of mind comes in knowing they each deliver full support for all popular database platforms including Oracle, MySQL, Microsoft SQL and others.



#### Managed Services: Keeping you up and running

#### DBA managed service packages

- ✓ 24x7 incident support of database environments
- Installation and support of database monitoring tools/scripts
- Ingest/triage of alerts from client provided monitoring tools/scripts
- ✓ Typical support packages

Please contact us for more information and pricing at:

877-634-9222 or www.datavail.com