



# APEX & AI: Building Intelligent Enterprise Apps Like a Pro!

Jonathan Coreil

## We've Done this for 17+ years

**1200**+

Consultants focused on Cloud deployments and managed services

1000+

**Implementation** Experience

**10**+

Years Cloud Experience

**500**+

**Customers** with average lifespan of 7+ years

Focused **Industries** 

Invested \$25M in IP that improves the service experience and drives efficiency

## dat Avail

We are a consulting and managed services partner specializing in transforming your IT technology assets into tangible business value.

#### **Our Technology Partners**



Partner



Microsoft Partner





#### **Project Services**



Health Checks &

Cloud

Consulting



Accelerated Cloud Migrations

Systems

Integration



Migration and

Cost-value

Analysis



Service Requests



Incident







**Operational Managed Services** 



Managed Services



Monitoring & Response w/ SLAs

Migrations,

Optimization.





**Proactive Services** (Health, Tune)

### **Jonathan Coreil**

East Coast Oracle Users Conference



Techno/Functional Strategist & Solution Architect for Enterprise Business Systems



- 25+ years of experience designing and implementing ERP, database, and APEX solutions across industries
- Specializes in blending business process improvement with modern technology, including AI integration in Oracle APEX
- Passionate about helping organizations evolve their systems for greater agility, security, and intelligence

#### **Outside of Work**

- When I'm not partnering with businesses to modernize their applications, my wife and I explore the power of natural language processing—designing and testing AI systems to support:
  - Corporate culture development
  - Extreme OCD and anxiety disorder interventions

https://www.linkedin.com/in/jcoreil/





## Win a

# **LEGO** Oracle Red Bull Racing RB20 F1 Kit!

Start your engines! Fill out the form for a chance to take home the LEGO Technic Oracle Red Bull Racing RB20 F1 set.

#### Link:

https://www.datavail.com/east-coast-conference-2025/



## Agenda





- Introduction & session goals
- Why AI + APEX?
- How to Integrate AI with APEX
- Use case #1: Vehicle Identification (LPR & MMR)
- Use case #2: Smart Inventory Management
- Use case #3: Predictive Maintenance
- Security & UX Considerations
- Lessons Learned & Best Practices
- Q&A + Resources

## Why AI + APEX?





- Low-Code Meets Intelligence
   Oracle APEX enables rapid
   development; AI brings adaptability
   and prediction
- REST-Ready Ecosystem
   APEX seamlessly integrates with AI models via secure RESTful APIs
- Enterprise-Grade Control
   Secure, scalable platform for delivering Al-driven insights inside business systems

- Modern Business Demands
   Al-powered features like forecasting, automation, and natural language input are now expected in enterprise apps
- Real-World Use Cases
   From asset tracking to demand forecasting, APEX + AI enables fast delivery of intelligent apps

## AI & ML Services – RESTful & Ready for APEX







## **General AI / NLP / Prediction**

- OpenAI (ChatGPT, GPT-4) Text generation, summaries, recommendations
- Google Vertex AI Forecasting, custom models, NLP, and classification
- Microsoft Azure Cognitive Services Text analytics, translation, anomaly detection
- AWS SageMaker Train and deploy custom ML models via API
- IBM Watson Al for NLP, visual recognition, and enterprise chat
- Hugging Face Inference API Thousands of pre-trained opensource models

## AI & ML Services – RESTful & Ready for APEX







## **Vision / Image Recognition**

- Google Cloud Vision AI LPR, OCR, object detection, label recognition
- AWS Recognition Vehicle recognition, face analysis, LPR support
- Azure Computer Vision Read license plates, detect vehicle type/shape
- Plate Recognizer (LPR) Specialized REST API for license plate detection
- Sighthound / OpenALPR On-premise and cloud LPR/MMR APIs
- Custom CV Models (YOLO, TensorFlow, PyTorch) Self-hosted, exposed via Flask or FastAPI

## AI & ML Services – RESTful & Ready for APEX







## **Routing / Optimization / Geo-Al**

- HERE Maps Routing API Al-assisted delivery and service routing
- Google Maps AI Extensions Traffic-aware routing, delivery prediction
- Mapbox Optimization API Sales route planning, cluster mapping



If your AI service is accessible via REST and returns JSON or XML — APEX can integrate it.

## **End-to-End Integration Flow**





#### Data Collection in APEX

- Capture text, image uploads, or structured records via UI or background jobs
- Log user input, asset data, sales orders, or vehicle images

#### REST API Communication

- Use APEX\_WEB\_SERVICE.make\_rest\_request or Web Source Modules
- Configure headers, tokens, and payloads
- Send base64-encoded images or structured JSON

#### Parse & Process Response

- Use JSON\_TABLE, apex\_json, or PL/SQL logic
- Store results in collections, temp tables, or production schema
- Example: { "plate": "ABC123", "make": "Toyota", "confidence": 0.94 }

#### Business Logic & Display

- Show Al outputs in dashboards or review interfaces
- Auto-generate actions: POs, Work Orders,
   Alerts
- Allow overrides and log user confirmation

#### Security & Governance

- Use APEX credentials (OAuth2 / Token auth)
- Ensure HTTPS endpoints and data obfuscation
- Maintain audit trail of AI input/output
- Use role-based access to sensitive AI data

#### **Result:**

Al does the "thinking" — APEX manages the flow, validation, and user experience. Together, they enable intelligent, trusted enterprise workflows.

## Use Case #1 - Vehicle Identification (LPR & MMR)



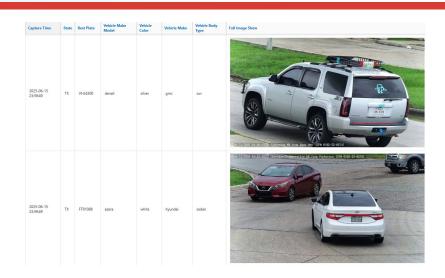


#### **Problem Statement**

A privately funded criminal monitoring organization needed a reliable and intelligent method to identify and log vehicle movement at sensitive locations. Their field agents and endpoint cameras had basic Al capabilities, but accuracy and analytics were limited.

#### **Solution Overview**

- Endpoint captures vehicle images
- APEX triggers REST API call to LPR/MMR AI service
- Returns license plate, make/model, and confidence score
- APEX parses response, stores metadata, and presents analytics
- Secondary validation layer and alerts for mismatches or unauthorized access



#### **Outcome**

- Real-time vehicle log and alerting dashboard in APEX
- Confidence scoring and anomaly detection
- Easy access for operators to view logs, trigger reviews



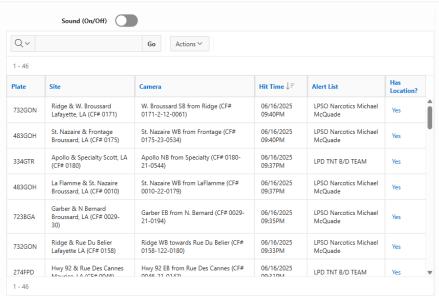


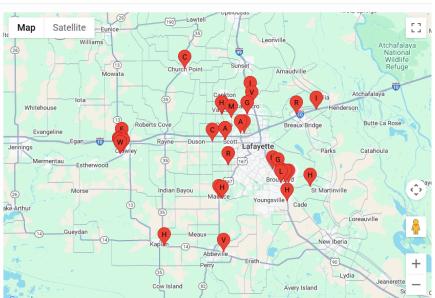
Capture Time	State	Best Plate	Vehicle Make Model	Vehicle Color	Vehicle Make	Vehicle Body Type	Full Image Show  Honderum Tay (CER 618)-22 6551)
2025-06-15 23:59:57	TX	VXF0105	odyssey	white	honda	sedan	
2025-06-15 23:59:55	ТХ	WFW2919	th:	white	acura	sedan	02/01/2017 06:39:38 1-10 WS from NOT 92 (CPW 0019-21-0012)





#### Home \ Dispatch View





## **Use Case #2 - Smart Inventory Management**





#### **Problem Statement**

An agricultural business needed to optimize inventory planning across three areas: crop grading/counting, demand forecasting for key customers, and delivery route efficiency. Manual methods lacked precision and adaptability.

#### **Solution Overview**

- Vision AI counts and grades plants via drone/field images
- Al forecasts demand using purchase history and seasonality
- APEX integrates with routing APIs to optimize daily sales deliveries
- Results stored and visualized in APEX for operator oversight



#### **Outcome**

- Central APEX dashboard for live crop stats, restock forecasts, and optimized routes
- Improved field visibility and reduced delivery costs
- Al-generated PO suggestions and delivery dispatch

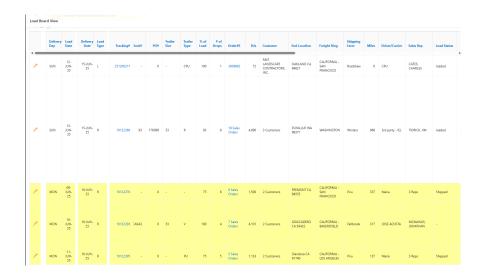




## **Logistics**

FARM ↑=	CALC_TYPE	15-JUN-25 (SUN)	16-JUN-25 (MON)	17-JUN-25 (TUE)	18-JUN-25 (WED)	19-JUN-25 (THU)	20-JUN-25 (FRI)	TOTALS
,	Count of Trucks	-	12	10	3		-	25
	Total EUs	-	26,800	19,885	4,671	-	-	51,356
	Total Freight Recovery	-	\$14,668.48	\$6,016.46	\$1,963.78	-	-	\$22,648.72
	Total In-House Truck Cost	-	\$0.00	\$0.00	\$0.00	-	-	\$0.00
	Total Outside Carrier Cost	-	\$0.00	\$0.00	\$0.00		-	\$0.00
	Total Retail Freight Piece Rate	-	\$0.00	\$0.00	\$0.00			\$0.00
	Total Revenue		\$106,318.84	\$81,194.32	\$22,130.29			\$209,643.45
	Count of Trucks	1	7	9	9		-	26
	Total EUs	4,890	23,417	18,065	24,800	-	-	71,172
	Total Freight Recovery	\$4,479.96	\$11,211.41	\$1,121.90	\$1,719.55	-	-	\$18,532.82
	Total In-House Truck Cost	\$0.00	\$0.00	\$0.00	\$0.00	-	-	\$0.00
	Total Outside Carrier Cost	\$4,600.00	\$12,300.00	\$1,027.00	\$0.00	-	-	\$17,927.00
	Total Retail Freight Piece Rate	\$0.00	\$0.00	\$0.00	\$0.00	-	-	\$0.00
	Total Revenue	\$28,243.60	\$134,728.61	\$104,188.00	\$140,357.20		-	\$407,517.41

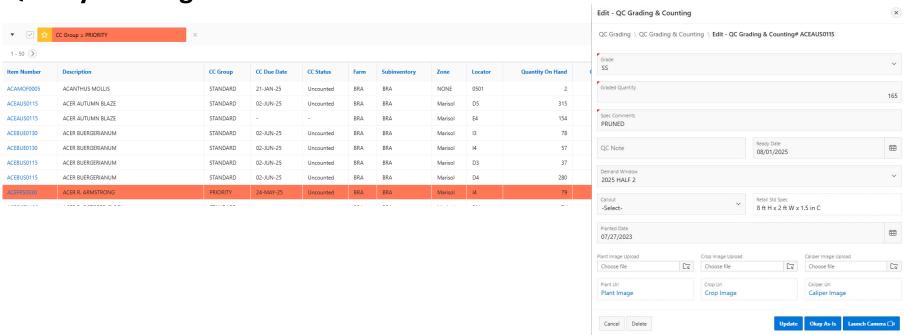
### **Load Board View**







## **Quality Grading**









ACER AUTUMN BLAZE
Item: ACEAUS0115 Farm: BRA Pad: D5 Grade: SS
Image Date: 2025-04-01



ACER AUTUMN BLAZE Item: ACEAUS0115 Farm: BRA Pad: D5 Grade: SS Image Date: 2025-04-01

### **Use Case #3 - Predictive Maintenance**



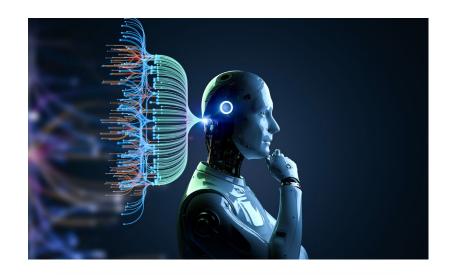


#### **Problem Statement**

An oil and gas company faced costly downtime and high maintenance costs on critical infrastructure due to reactive and static maintenance planning.

#### **Solution Overview**

- Historic routine and non-routine maintenance data loaded into the AI model
- Model predicts optimal maintenance intervals
- APEX pulls daily sensor logs and displays upcoming service needs
- Work orders are auto-generated based on Al input



#### Outcome

- Predictive maintenance dashboard in APEX with alerting and schedule views
- 30% reduction in downtime
- Smarter maintenance cycles and reduced operational costs

## **Security & UX Considerations**

(Part 1 – Security)







- Data Privacy: Ensure sensitive data (e.g., license plates, financials) is encrypted at rest and in transit
- Token Management: Use short-lived, rotating tokens stored in APEX credentials or OCI vault
- API Access Control: Restrict API access based on APEX user roles and privileges
- Logging & Auditing: Maintain audit trails of AI inputs, responses, and user actions for traceability
- **Failover & Retry Logic:** Ensure graceful handling of Al service downtime or malformed responses

## **Security & UX Considerations**

(Part 2 – User Experience)







- Explainable AI: Include confidence scores, AI justification, or override notes to build user trust
- **Feedback Loops:** Enable users to confirm, reject, or adjust AI recommendations for learning and transparency
- Non-Intrusive Integration: Embed AI features within familiar APEX UI patterns to avoid user disruption
- **Progressive Disclosure:** Reveal advanced AI insights or controls only when needed, keeping interfaces clean
- Accessibility & Responsiveness: Ensure AI-enhanced interfaces remain mobile-friendly and WCAG compliant

## **Lessons Learned & Best Practices**







- Start with Clear Use Cases: Focus on specific business needs where AI adds value; avoid generic integrations
- Design for Fallibility: Al models can return errors or low-confidence results—build in human review and override steps
- Format Matters: Be explicit when prompting AI models—use brackets or specific JSON structures for predictable parsing
- Centralize API Logic: Wrap calls to AI in reusable PL/SQL packages or dynamic actions for maintainability

### **Lessons Learned & Best Practices**







- Monitor & Optimize Costs: Track API usage and refine what data you send to control cost and latency
- Educate Your Users: Help users understand how Al works and when they can trust or challenge its output
- **Secure Early:** Don't bolt on security—embed it in your design from day one, especially when transmitting sensitive data
- Continuously Improve: Capture user feedback and integrate it back into model tuning or prompt refinement











