

Case Study

Luxury Family Oriented Timeshare Company

Selected Oracle Cloud Applications to
strengthen their back office operations.

In this case study, learn how Datavail helped make Finance, Accounting
and Supply Chain Operations more efficient.

At a Glance

Our client owns more than 14,000 villas at 27 resorts in premiere travel destinations throughout the United States.



Revenue: ~\$21.1B



Industry: Hospitality



Products: Oracle Cloud Financials



Location: Florida

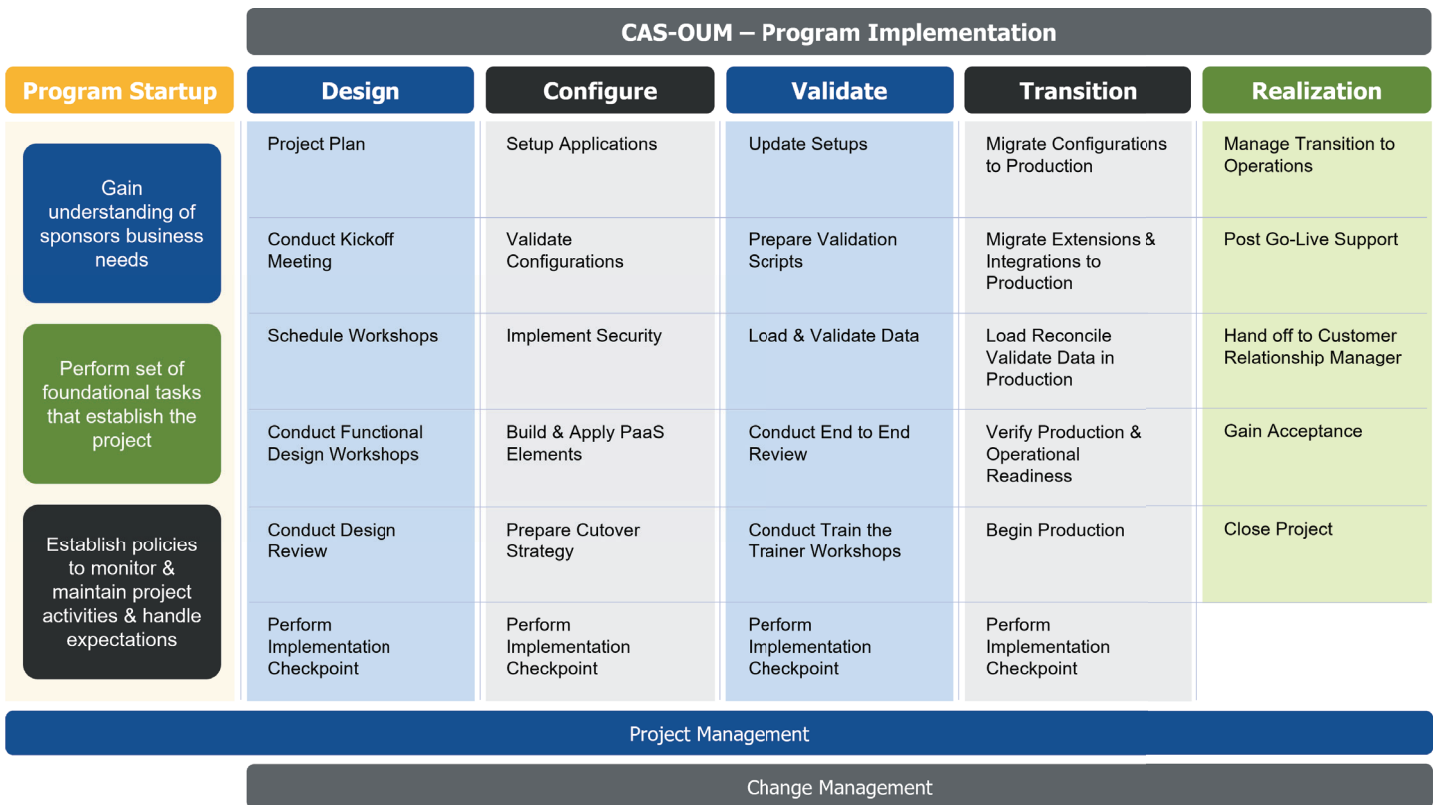
Objectives & Results

| | OBJECTIVE | RESULTS |
|--|---|--|
| Production Support | Provide daily application support to client's business & technology teams. | Troubleshoot automated system problems and issues encountered by users relating to configured business processes and integrations thereby enabling complete day-to-day production support. |
| Business Initiative Prioritization | Help prioritize business initiatives. | Lead to Change Request process to approve, document, test and certify all changes to the Fusion Application system. |
| Security Policies | Adaptive and seamless security policies. | Provided groundbreaking security architecture that reduces the risks and attack surfaces; to more easily meet security and compliance needs. |
| Third Party & Oracle Apps Integration | Blackline & Oracle Cloud Apps Integration. | Improved/automated manual business process with 3 rd party Blackline Financial tool to help with Financial and Accounting Reconciliation needs. |
| Foods Invoicing Automation | Automate increasing volume of manually entered invoices in Oracle Apps. | Manually entered invoices were integrated through Webcenter autoscan directly into Oracle Cloud Apps. The ultimate goal of the automation was to improve the efficiency and reduce manual intervention b leveraging Standardized Integration Platform (OIC) to automate the invoice process and realize future cost and time savings. |
| Billing Process | Improve billing process by integrating order management, inventory and finance. | Implemented the following business events: <ul style="list-style-type: none">• Resort Sales Order Management• Resort Picking, Packing and Dispatch (Live Inventory Decrement)• Resort Billing (Cost of Goods and Revenue)• Resort Accounting |

Our Approach

Datavail has maintained a successful track record for implementation by adhering to a proven methodology and approach. Datavail leveraged its proven Unified Implementation Methodology tailored to suit the financial cloud implementation requirements of the client.

Our methodology follows a hybrid of Agile and Waterfall approaches. It incorporates the iterative configure and test approach of agile, yet spreads the solution components across multiple modeling cycles so the system solution process is spread across multiple iterations and is made easier to manage; thereby increasing the project team's chance of success.



Datavail is a company of over 1,000 professionals helping clients build and manage applications and data via a world-class tech-enabled delivery platform and software solutions across all leading technologies.