

### **Case Study**

# **Luxury Family Oriented Timeshare** Company

Selected Oracle Cloud Applications to strengthen their back office operations.

In this case study, learn how Datavail helped make Finance, Accounting and Supply Chain Operations more efficient.









### At a Glance

Our client owns more than 14,000 villas at 27 resorts in premiere travel destinations throughout the United States.





**Products:** Oracle Cloud Financials

**Location:** Florida

### **Objectives & Results**

	OBJECTIVE	RESULTS	
Production Support	Provide daily application support to client's business & technology teams.	Troubleshoot automated system problems and issues encountered by users relating to configured business processes and integrations thereby enabling complete day-to-day production support.	
Business Initiative Prioritization	Help prioritize business initiatives.	Lead to Change Request process to approve, document, test and certify all changes to the Fusion Application system.	
Security Policies	Adaptive and seamless security policies.	Provided groundbreaking security architecture that reduces the risks and attack surfaces; to more easily meet security and compliance needs.	
Third Party & Oracle Apps Integration	Blackline & Oracle Cloud Apps Integration.	Improved/automated manual business process with 3 <sup>rd</sup> party Blackline Financial tool to help with Financial and Accounting Reconciliation needs.	
Foods Invoicing Automation	Automate increasing volume of manually entered invoices in Oracle Apps.	Manually entered invoices were integrated through Webcenter autoscan directly into Oracle Cloud Apps. The ultimate goal of the automation was to improve the efficiency and reduce manual intervention b leveraging Standardized Integration Platform (OIC) to automate the invoice process and realize future cost and time savings.	
Billing Process	Improve billing process by integrating order management, inventory and finance.	<ul> <li>Implemented the following business events:</li> <li>Resort Sales Order Management</li> <li>Resort Picking, Packing and Dispatch (Live Inventory Decrement)</li> <li>Resort Billing (Cost of Goods and Revenue)</li> <li>Resort Accounting</li> </ul>	

## **Our Approach**

Datavail has maintained a successful track record for implementation by adhering to a proven methodology and approach. Datavail leveraged it's proven Unified Implementation Methodology tailored to suit the financial cloud implementation requirements of the client.

Our methodology follows a hybrid of Agile and Waterfall approaches. It incorporates the iterative configure and test approach of agile, yet spreads the solution components across multiple modeling cycles so the system solution process is spread across multiple iterations and is made easier to manage; thereby increasing the project team's chance of success.

	CAS-OUM – Program Implementation						
Program Startup	Design	Configure	Validate	Transition	Realization		
Gain understanding of sponsors business needs	Project Plan	Setup Applications	Update Setups	Migrate Configurations to Production	Manage Transition to Operations		
	Conduct Kickoff Meeting	Validate Configurations	Prepare Validation Scripts	Migrate Extensions & Integrations to Production	Post Go-Live Support		
Perform set of foundational tasks that establish the project	Schedule Workshops	Implement Security	Load & Validate Data	Load Reconcile Validate Data in Production	Hand off to Customer Relationship Manager		
	Conduct Functional Design Workshops	Build & Apply PaaS Elements	Conduct End to End Review	Verify Production & Operational Readiness	Gain Acceptance		
Establish policies to monitor & maintain project activities & handle expectations	Conduct Design Review	Prepare Cutover Strategy	Conduct Train the Trainer Workshops	Begin Production	Close Project		
	Perform Implementation Checkpoint	Perform Implementation Checkpoint	Perform Implementation Checkpoint	Perform Implementation Checkpoint			
Project Management							

Change Management



Datavail is a company of over 1,000 professionals helping clients build and manage applications and data via a world-class tech-enabled delivery platform and software solutions across all leading technologies.





