

Case Study

Locomotive Manufacturer



Introduction

Global enterprise leader and supplier to the rail, mining, and marine industries with over 10,000 employees and more than 65 service sites.

The Challenge

This locomotive company was spending one tedious week each quarter trying to document all changes to metadata, security, and reports in Hyperion, and identify who made them.

In addition, they didn't have visibility into which financial and interactive reports were being viewed and by whom so they could build more relevant and useful applications. They were also in need of an alert system so they could act immediately when services went down.

The Results

- Increased Essbase user adoption and return on investment
- Faster SOX Audit Reporting
- Improved uptime and performance
- Greater user satisfaction
- Continuous monitoring on all services
- Alerts that allow the team to respond before users find a problem

How Datavail Helped

- The Accelatis APM software platform, now part of Datavail, was installed. Our team set up an Audit Change Report, thereby producing everything that's needed – down to the character level on each line of each report.
- The company's BI team collected viewing information from the APM platform so the team can customize applications for the users.
- Datavail configured alerts so that responsible parties are notified immediately when services are down, and can restart them before it impacts the user community.

“

Addressing issues before they affect our users makes all of our lives easier. Datavail's APM platform makes it possible to do this consistently and easily.”