



## Case Study Local Government

A local government needed a way to streamline the process for running customized reports and additional report types outside of what its project management solution offered.

### Products Used

- Microsoft Office 365
- SharePoint Online

### The Problem

The local government had a robust project management solution, but it was hampered by many manual and inefficient processes.

- The project management solution was limited in terms of inputs and visibility.
- The local government had a large-budget implementation, but it was challenging to work with.
- Additional and custom reports were extracted to an Excel file, modified, and then sent to a business intelligence solution.
- Changes to this system required several months of turnaround time, making it difficult to add features into this system as project requirements changed. Outside systems were required to provide any additional features, adding to the complexity of the infrastructure.

## The Solution

The local government was interested in extending its capabilities in several areas:

- Adding document collaboration.
- Resolving reporting issues and improving visibility.

Datavail had implemented a similar solution for another government client, which met many of this local government's requirements. The underlying technology leveraged Microsoft Office 365 and SharePoint Online. This system was adapted so that it met the scale and usability requirements for the local government and had a more visual focus compared to the original solution.

- Adding reports to cover by program management, project manager, and project status.
- Custom widgets for business intelligence.
- Integration with third-party field services application to automatically move pictures and documents into the project site.

## The Results

The solution developed for the local government agency solved its most pressing problems with reporting, visibility, and usability. It extended their customized report capabilities beyond what their project management solution provided, increasing productivity and efficiency.

