datAvail

BI/Analytics • Applications • Databases

Global Liquor and Beverage Wholesale Company Case Study

Introduction

A global liquor and beverage wholesale company with a workforce of 18,000 and 37 premium international brands approached Datavail for help accomplishing a number of OBIEE projects around performance tuning issues and application integration.

> We like having Datavail as the one vendor that can deliver services across our vast technology needs.
>
> *- BI/DW Director*

Challenges

- Needed assistance with project overage and resource constraints to complete backlog of report development

- Required additional support with advanced JavaScript integration into OBIEE

- Didn't have the necessary expertise to complete performance tuning for OBIEE reports and OBI Server queries

- Struggled to effectively communicate data justifications and analysis within OBIEE through lack of commentary and attempts to use writeback

Use Case

- OBIEE 11g

Solutions

Datavail stepped in to provide the following services and solutions to the company:

- Created new dashboards and reports to improve the quality of data visualization

- Completed JavaScript integration into OBIEE

- Researched and tuned performance on reports and latent queries due to metadata modeling issues

- Implemented BITeamwork™ software for effective collaboration within OBIEE

- Completed 50% of existing report development backlog during first several months of project start

- Developed an improved aesthetic with updated Oracle BI skins and styles

Results

- Offset internal volume of report development backlog by 60%

- Increased delivery and quality of customer reporting requirements

- Improved functionality of interactive reports

- Streamlined data analysis and insights process by implementing collaborative BI and commenting into the Oracle BI infrastructure

- Project completed 100% on-time

Company Profile

Company Size:
18,000 employees

Industry:
Retail/Wholesale

About Datavail

Datavail is the largest provider of data and database administration (DBA) services in North America with more than 600 DBAs, analysts, developers and consultants. We offer 24×7 managed services and project consulting in database administration, BI/Analytics, data warehousing, and enterprise performance management. Datavail's expert consulting team specializes in integrations, implementations, and upgrades for applications across the Oracle stack, including Hyperion, OBIEE, OBIA, GoldenGate, Weblogic and more. Founded in 2007, Datavail is based in Broomfield, Colo. Visit the **BITeamwork** page on our website or download our **Oracle BI white paper** for more information.