

## Energy Company Case Study

### Introduction

The client is a large energy infrastructure company and a member of the Fortune 500. It employs more than 5,000 people, and its services include natural gas processing, petroleum extraction, and electricity generation across the United States.

### Products Used

- Oracle Hyperion 11.1.2.3

### Challenge

Many of the products in the client's IT environment, such as Microsoft SQL Server 2008 and older versions of Internet Explorer, were no longer supported by newer versions of Oracle Hyperion.

By continuing to use these products, the client was exposing themselves to potential issues such as:

- Regulatory compliance risks
- Lack of support for unexpected crashes and downtime
- Security flaws and vulnerabilities

### Solution

The client partnered with Datavail to update its Hyperion deployment to the latest version, 11.1.2.4. Because a Hyperion upgrade is an in-depth endeavor that requires careful attention in order to be successful, the client knew that it would have to plan for this move well in advance.

The upgrade timeline was as follows:

- **January 2016:** The client drafts their request for proposal.
- **August 2016:** The client and Datavail sign a statement of work.
- **September 2016:** Work begins on the migration. The client had many different Hyperion modules, requiring six months of sustained effort.
- **February 2017:** The upgraded Hyperion system goes live.

### Benefits Achieved

By upgrading Hyperion, the client can be sure to receive current and future benefits such as:

- Latest and greatest features and functionality that makes processes more efficient
- Compatibility between SQL Server and Hyperion
- Modern versions of Microsoft SQL Server and Internet Explorer
- Oracle and Microsoft support when issues and questions arise
- Access to the latest bug fixes and patches

#### About Datavail

Datavail is a company of over 1,000 professionals helping clients build and manage applications and data via a world-class tech-enabled delivery platform and software solutions across all leading technologies.



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