BITeamwork™ Case Study

Introduction

S&P 500 retail real estate company with a large footprint in upscale markets approached Datavail for support in a company-wide process change for budgeting which included a specific focus on their problem areas in collaboration and user adoption for their Oracle OBIEE and Hyperion implementations.

Relevant Software

Various software applications in use including Oracle Siebel, Unifier, Hyperion Planning Utilizing Hyperion Essbase, Hyperion Planning 11.1.2.4 and Oracle BI 11.1.1.7

Use Case

Datavail addressed and solved the following challenges with the customer:

- Solved an unbalanced hierarchy issue within OBIEE from Hyperion sources

- Replaced a difficult and unsustainable offline commenting solution built by the internal development team

    o Users would create comments offline and cut and paste into dashboard

    o No true to comprehensible associations with the data could be made

    o Datavail implemented BITeamwork™, allowing comments and annotations within OBIEE

- Mitigated issues with Oracle BI not effectively supporting all of the business's dashboarding requirements using their legacy Essbase cube(s) solution

    o Fixed complex data loads that required nightly data push to ASO Reporting Cube from Relational tables and other flat files

    o Created a custom flag in Oracle GL to duplicate hierarchy for relational database piece

Results

The company gained the following:

- Ability to create aggregated and summarized reports

- Ability to comment and collaborate on dashboards, monthly and quarterly reports, and summaries

- Export capability to existing MBR/QBR PowerPoint presentation format

- Streamlined process and architecture of Dashboards

- Common LOV integration and management across entire dashboard

- Simplified reporting - all data now coming from streamlined ASO Reporting Cube

- New processes to enter justification comments on data at month-end and quarterly close

- Increased user adoption for Hyperion and OBIEE across the user base

Company Profile

Company Size:
S&P 500 Enterprise Retail Real Estate Company

Industry:
Retail Real Estate

About Datavail

Datavail is the largest provider of data and database administration (DBA) services in North America with more than 600 DBAs, analysts, developers and consultants. We offer 24×7 managed services and project consulting in database administration, BI/Analytics, data warehousing, and enterprise performance management. Datavail's expert consulting team specializes in integrations, implementations, and upgrades for applications across the Oracle stack, including Hyperion, OBIEE, OBIA, GoldenGate, Weblogic and more. Founded in 2007, Datavail is based in Broomfield, Colo. Visit the BITeamwork page on our website for more information.