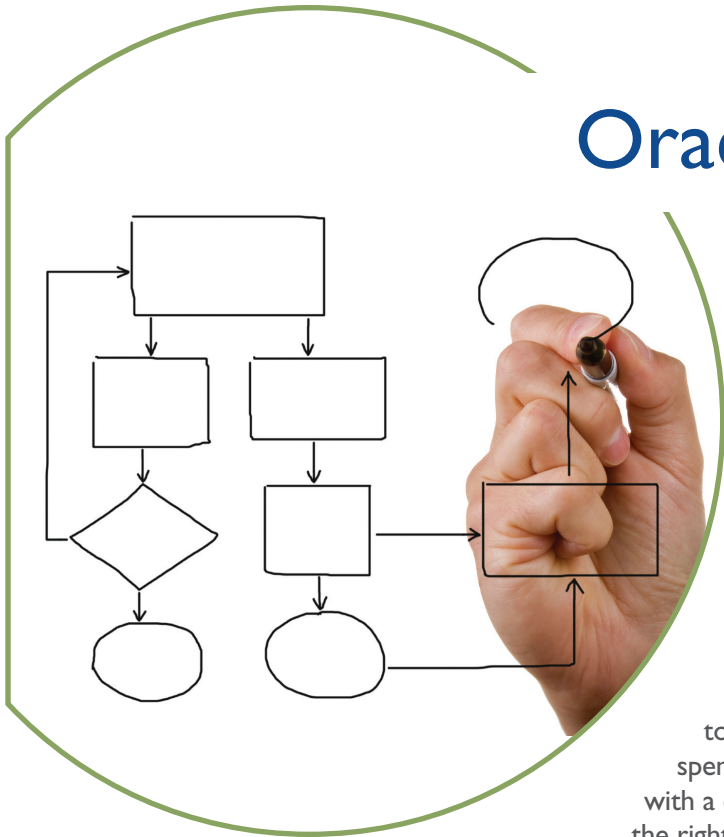


Oracle Database Support



datAvail offers an innovative way to deal with the increasing cost and complexity for supporting an Oracle database environment. With datAvail, you can extend your database team, optimize your staff, draw on additional expertise, and ultimately save money.

Save Money, Increase Performance

As you have probably experienced, staffing for 24x7 Oracle database support can be costly and challenging. Oracle Database Administrators are difficult to find, hire, and retain. Furthermore, having the right range of skill sets for every situation leaves many companies mitigating the risks of having not enough, too many, or under-skilled DBAs. datAvail allows you to save money by filling in skill set gaps without over hiring and over spending. Additionally, our innovative business model provides you with a combination of U.S. and offshore datAvail employees, giving you the right Oracle expertise at the right price.

What Our Customers Are Saying:

Milwaukee Journal Sentinel

"datAvail really allows management to sleep at night. We don't need to train anyone. We don't have the constant tension of reacting to problems because we didn't do enough proactive monitoring and fixing before the problems erupted."

– Jim Herzfeld, CIO, Milwaukee Journal Sentinel

Zayo

"Hiring datAvail is a winning formula. They certainly save us money. We now have a whole team of experts, around the clock, instead of relying on two or three individuals who couldn't possibly have the experience of the datAvail team. It was an easy decision...and a smart decision."

– Jason Tibbs, Director of IT, Zayo

On-Demand Oracle Experts

datAvail is proud to offer an industry-leading team of Oracle Application experts. On average, the primary DBAs we assign to our clients have over 13 years of Oracle database experience. Because the datAvail team supports numerous clients, they gain unique insights and experience that can be shared across all datAvail customers. They are up-to-date on the latest patches, releases, issues, and fixes. This expertise, along with their commitment to your environment, creates a powerful team for you to draw on for Oracle monitoring, administration, and architecture support.

How datAvail Can Help

datAvail provides you reliable, cost-effective database support services that make your life easier, from around-the-clock monitoring and problem resolution to expert preventative maintenance, development, architecture, and planning.

By working with datAvail, you can:

- Save up to 50% in Oracle database support costs
- Supplement your staff with Oracle subject matter experts
- Offload routine work to free up resources
- Ramp resources up or down for projects, growth, and turnover

datAvail Benefits

- **Scalability:** customizing solutions to your changing needs
- **Insurance:** creating a partner to reduce critical points of failure
- **Around-the-clock support:** 24x7x365 fully staffed database support
- **Technology-driven:** state-of-the-art tools
- **Respect:** for your team and its environment
- **Accountability:** we stand by our work
- **Legal beagles:** SOX controls and security requirements adhering to customer policies
- **Safety:** complete customer intellectual property retention
- **Mentoring:** always available to teach best practices
- **Efficient business model:** optimal combination of U.S. and offshore employees

datAvail's Experts Work in These Technical Environments:

- Oracle on Windows
- Oracle on Linux
- Oracle on Solaris
- Oracle on AIX
- Oracle 9.2 RAC on Linux
- Oracle 10.2 using ASM on Linux
- Oracle 11 G RAC using ASM on Linux new

Our Oracle Database Administrators Are Experienced with:

- Performance Tuning and Upgrade
- Installation and Creation
- PCI Compliance
- Database Cloning
- Patch Application
- Oracle SR Management
- 'Ad' Utilities
- Data Archival and Purging
- Multi Org Support
- Form Personalization
- Code Release and Migration
- Monitor Concurrent Manager
- Troubleshooting
- Month/Period End Support

Oracle Clients Include:



About datAvail Corporation

datAvail is a Managed Service Provider (MSP) specializing in database support and professional services for Oracle, SQL, MySQL, and Oracle Application databases. The company has been in business since 2001, providing service to over 50 customers and is led by a strong executive team experienced in Fortune 500 company IT leadership. Our staff of over 80 skilled database administrators works to provide 24x7x365 database monitoring and support, as well as database architecture and administration services.



Please visit our website at www.datavail.com, or call 877-722-8247 for more information on how datAvail helps clients, ranging from small businesses to fortune 500 companies, improve the way they manage their databases.

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