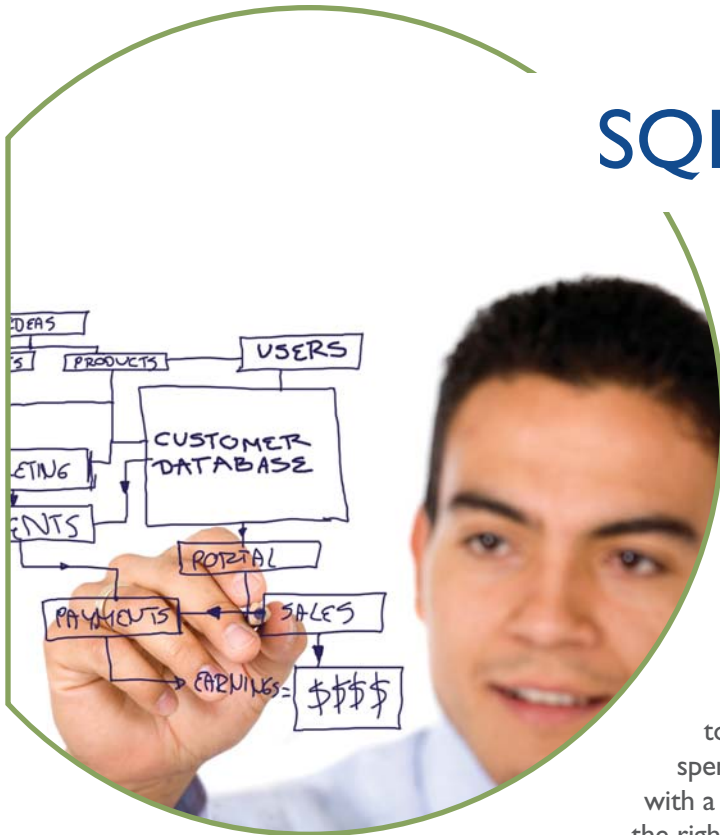


SQL Server Support



datAvail offers an innovative way to deal with the increasing cost and complexity of supporting a SQL Server environment. With datAvail, you can extend your database team, optimize your staff, draw on additional expertise, and ultimately save money.

Save Money, Increase Performance

As you have probably experienced, staffing for 24x7 SQL Server support can be costly and challenging. SQL Server Administrators are difficult to find, hire, and retain.

Furthermore, having the right range of skill sets for every situation leaves many companies mitigating the risks of having not enough, too many, or under-skilled DBAs. datAvail allows you to save money by filling in skill set gaps without over hiring and over spending. Additionally, our innovative business model provides you with a combination of U.S. and offshore datAvail employees, giving you the right SQL Server expertise at the right price.

What Our Customers Are Saying:

Milwaukee Journal Sentinel

"With datAvail, we have a cluster of experts who have seen our issues and problems many times; they are fixing them before we know there are problems."

– Jim Herzfeld, CIO, Milwaukee Sentinel

Carl Zeiss Meditec

"datAvail provides us a range of critical services that include preventive maintenance, 24 hour security, trouble-shooting, monitoring, architecture support, project work and back-up. We definitely get our money's worth!"

– Alex Grovo, Senior Manager IS,
Carl Zeiss Meditec

On-Demand SQL Server Experts

datAvail is proud to offer an industry-leading team of SQL Server experts. On average, the primary DBAs we assign to our clients have over 13 years of SQL Server database experience. Because the datAvail team supports numerous clients, they gain unique insights and experience that can be shared across all datAvail customers. They are up-to-date on the latest patches, releases, issues, and fixes. This expertise, along with their commitment to your environment, creates a powerful team for you to draw on for SQL Server monitoring, administration, and architecture support.

How datAvail Can Help

datAvail provides you reliable, cost-effective database support services that make your life easier, from around-the-clock monitoring and problem resolution to expert preventative maintenance, development, architecture, and planning.

By working with datAvail, you can:

- Save up to 50% in SQL Server database support costs
- Supplement your staff with SQL Server subject matter experts
- Offload routine work to free up resources
- Ramp resources up or down for projects, growth, and turnover

datAvail Benefits

- **Scalability:** customizing solutions to your changing needs
- **Around-the-clock support:** 24x7x365 fully staffed database support by our Database Operations Control Center
- **Technology-driven:** state-of-the-art tools
- **Respect:** for your team and its environment
- **Accountability:** we stand by our work
- **Compliance:** SOX controls, SAS70 Type II Certification, and security requirements adhering to customer policies
- **Safety:** complete customer intellectual property work security
- **Mentoring:** always available to teach best practices
- **Efficient business model:** optimal combination of U.S. and offshore employees



Data Management Solutions

SQL Server Support

- Microsoft Certified Database Administrator (MCDBA)
- Microsoft Certified Systems Engineer (MCSE)
- Microsoft Certified IT Professional (MCITP)
- Microsoft Certified Technology Specialist (MCTS)

Our SQL Server Database Administrators Are Experienced with:

- Database Refreshes
- High Availability
- Job Failure Detection and Recovery
- Performance Recommendations
- Project Execution/DDL Rollout
- Release Management
- SAN Implementation
- SQL Server BI
- Troubleshooting
- Replication
- SQL Server Upgrades
- SQL Server SSIS
- Clustering
- Query Tuning

SQL Server Clients Include:



About datAvail Corporation

datAvail is a Managed Service Provider (MSP) specializing in database support and professional services for Oracle, SQL, MySQL, and Oracle Application databases. The company has been in business since 2001, providing service to over 50 customers and is led by a strong executive team experienced in Fortune 500 company IT leadership. Our staff of over 80 skilled database administrators works to provide 24x7x365 database monitoring and support, as well as database architecture and administration services.



Please visit our website at www.datavail.com, or call 877-722-8247 for more information on how datAvail helps clients, ranging from small businesses to fortune 500 companies, improve the way they manage their databases.

www.datavail.com

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