

Oracle E-Business Suite Support



datAvail offers an innovative way to deal with the increasing cost and complexity for supporting an Oracle E-Business Suite environment. With datAvail, you can extend your database team, optimize your staff, draw on additional expertise, and ultimately save money.

Save Money, Increase Performance

As you have probably experienced, staffing for 24x7 Oracle E-Business database support can be costly and challenging. Oracle EBS Database Administrators are difficult to find, hire, and retain. Furthermore, having the right range of skill sets for every situation leaves many companies mitigating the risks of having not enough, too many, or under-skilled DBA's.

datAvail allows you to save money by filling in skill set gaps without over hiring and over spending. Furthermore, our innovative business model provides you with a combination of U.S. and offshore datAvail employees, so you get the right Oracle EBS expertise at the right price.

What Our Customers Are Saying:

Cellular South

"We are always thinking about what datAvail can do for us. They are a great resource to have available to call upon."

-- Ron Tisdale-Cellular South

Webroot

"They solve our headaches before they become nightmares."

-- Mike Trammell, Operations Manager, Webroot

Oracle E-Business Suite Experts On-Demand

datAvail is proud to offer an industry-leading team of Oracle Application experts. On average, the primary DBAs we assign to our clients have over 13 years of Oracle E-Business Suite experience. Because the datAvail EBS team supports numerous clients, they gain unique insights and experience that can be shared across all datAvail customers. They are up-to-date on the latest patches, releases, issues, and fixes. This expertise, along with their commitment to your environment, creates a powerful team for you to draw on for EBS monitoring, administration, and architecture support.

How datAvail Can Help

datAvail provides you reliable, cost-effective database support services that make your life easier, from around-the-clock monitoring and problem resolution to expert preventative maintenance, development, architecture, and planning.

By working with datAvail, you can:

- Save up to 50% in Oracle database support costs
- Supplement your staff with Oracle EBS subject matter experts
- Offload routine work to free up resources
- Ramp resources up or down for projects, growth, and turnover

datAvail Benefits

- State-of-the-Art Tools
- Respect for Your Environment
- Accountability for Results
- SOX controls and security requirements adhering to customer policies
- ITIL compatible process framework integrating with customer IT processes
- Complete customer intellectual property retention and safeguards
- A 24x7x365 fully staffed database support services center
- Optimal combination of U.S. and offshore datAvail employees

Our Oracle EBS Database Administrators are experienced with:

- Release 12.x
- SOA Suite
- Demantra
- OBIEE
- RAC
- Grid Control
- Database Cloning
- DISCOVERER Admin
- Patch Application
- Oracle SR Management
- 'Ad' Utilities
- Data Archival & Purging
- Multi Org Support
- Form Personalization
- Code Release and Migration
- Monitor Concurrent Manager
- Troubleshooting
- Month/Period End Support

Oracle EBS Clients Include:



About datAvail Corporation

datAvail is a Managed Service Provider (MSP) specializing in database support and professional services for Oracle, SQL, MySQL, and Oracle Application databases. The company has been in business since 2001, provides service to over 50 customers, and is led by a strong executive team experienced in Fortune 500 company IT leadership. Our staff of over 80 skilled database administrators works to provide 24x7x365 database monitoring and support, as well as database architecture and administration services.



Please visit our website at www.datavail.com, or call 877-722-8247 for more information on how datAvail helps clients, ranging from small businesses to fortune 500 companies, improve the way they manage their databases.

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