

datAvail extends your database management team and saves you money.



Imagine gaining the productivity of 1.5 DBAs and the experience of a team of DBA experts for the cost of one entry-level DBA. With datAvail, it's possible to augment the productivity and expertise of your DBA staff for less than the cost of hiring a full-time DBA resource.

datAvail is a Managed Service Provider (MSP) specializing in database support and professional services for Oracle, SQL, MySQL, and Oracle Application databases. Customers rely on datAvail to supplement their staff with 24x7x365 support from our DBA team. Unlike in-house solutions or typical outsourced models, datAvail leverages an innovative service delivery model that not only cuts costs, but also improves service levels.

Expertise on Demand. datAvail understands the difficulty in freeing up key DBA resources to focus on development priorities. Furthermore, budget constraints may limit your ability to hire full-time resources to cover the range of skills needed, causing you to fall behind in releases, patching, and tuning. Rely on datAvail's team of DBAs, who are up-to-date on the latest releases, issues, and fixes to keep your database current and operational.

Save Money, Increase Performance. With datAvail, you receive high-end DBA support and increased DBA productivity for less than the cost of a full-time employee or contractor. Our innovative business model provides you with a combination of U.S. and offshore datAvail employees, so you get the right expertise at the right price. datAvail allows you to save money by filling in skill set gaps without over hiring and over spending.

Tap-on-the-Shoulder Responsiveness. With datAvail, you have access to a designated U.S.-based senior DBA who understands your business and provides tap-on-the-shoulder accessibility. We constantly monitor, troubleshoot, and tune your system in real-time, ensuring a rapid response in the event of an impaired or down database situation. You will also receive weekly, monthly, and quarterly reports that demonstrate the impact our experts have on managing your database needs.

Respect for Your Environment. Our database experts know how important it is for you to maintain control of your database environment, so we provide a virtual DBA team committed to understanding your environment and adhering to your company's processes and procedures. Once you select the level of service appropriate for your business, our team works with you to determine the protocol and rules of engagement for monitoring and maintaining your databases.

Customers Rely on datAvail to Extend Their Database Resources

"datAvail's method is particularly cost-effective. datAvail is a critical part of our operation."

-- Rob Hagens, CTO, Envysion

"We now have a whole team of experts, around the clock, instead of relying on two or three individuals who couldn't possibly have the experience of the datAvail team."

-- Jason Tibbs, Director of IT, Zayo

"They solve our headaches before they become nightmares."

-- Mark Hansard, VP of IT, Virtela Communications

Flexible Service Offering

Choose the combination of services that is right for your business – from staff and skill augmentation to full end-to-end support.



Design and Architecture

- Architecture Assessments
- Scalability
- High Availability
- Disaster Recovery
- Planning
- Process and Guidance
- Design Recommendations
- Data Analysis
- Business Intelligence (BI)

Proactive Database Administration

- Advanced Tuning and Analysis
- Health Checks and Audits
- SDLC Support
- Data Modeling
- Capacity Planning and Configurations
- Scripting, DB Design, Automation
- Technical Mentoring and Staff Support

24x7x365 Live Support

- Monitoring
- Troubleshooting
- Incident Management
- Corrective Maintenance
- Service Request Fulfillment
- Installation
- Upgrades and Patching
- Backup and Recovery

Build a solution tailored to your business' needs

Monitoring, Ticketing, and Change Management Software
Delivery Management, Reporting, and Web Portal Access

The datAvail Advantage

- ▲ Seasoned Experts
- ▲ Proactive Analysis and Tuning
- ▲ State-of-the-art Tools
- ▲ 24/7/365 Monitoring, Ticketing, and Resolution
- ▲ Respect for Your Environment
- ▲ Accountability for Results
- ▲ Offload Routine Work to Free Up Resources
- ▲ Supplement Staff with Subject Matter Experts Cost Effectively
- ▲ Ramp Resources Up or Down for Projects, Growth, and Turnover
- ▲ Support Production, Projects, and Proactive Administration Simultaneously

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About datAvail Corporation

datAvail is an MSP specializing in database support and professional services for Oracle, SQL, MySQL, and Oracle Application databases. The company has been in business since 2001, provides service to over 50 customers and is led by a strong executive team experienced in Fortune 500 company IT leadership. Our staff of over 80 skilled database administrators works to provide 24x7x365 database monitoring and support as well as database architecture and administration services.



Please visit our website at www.datavail.com, or call 877-722-8247 for more information on how datAvail helps clients, ranging from small businesses to fortune 500 companies, improve the way they manage their databases.

