



## MySQL Database Support

datAvail offers an innovative way to deal with the increasing cost and complexity for supporting an MySQL environment. With datAvail, you can extend your database team, optimize your staff, draw on additional expertise, and ultimately save money.

### Save Money, Increase Performance

As you have probably experienced, staffing for 24x7 MySQL support can be costly and challenging. MySQL Database Administrators are difficult to find, hire, and retain.

Furthermore, having the right range of skill sets for every situation leaves many companies mitigating the risks of having not enough, too many, or under-skilled DBA's. datAvail allows you to save money by filling in skill set gaps without over hiring and over spending. Our innovative business model provides you with a combination of U.S. and offshore datAvail employees, so you get the right MySQL expertise at the right price.

### What Our Customers are Saying:

#### Zayo

*"Hiring datAvail is a winning formula. They certainly save us money. We now have a whole team of experts, around the clock, instead of relying on two or three individuals who couldn't possibly have the experience of the datAvail team. It was an easy decision...and a smart decision."*

– Jason Tibbs, Director of IT, Zayo

#### Envysion

*"datAvail's method is particularly cost-effective. datAvail is a critical part of our operation."*

– Rob Hagens, CTO, Envysion

### MySQL Experts On-Demand

datAvail is proud to offer an industry-leading team of MySQL database experts. On average, the primary DBAs we assign to our clients have over 13 years of MySQL database experience. Because the datAvail team supports numerous clients, they gain unique insights and experience that can be shared across all datAvail customers. They are up-to-date on the latest patches, releases, issues, and fixes. This expertise, along with their commitment to your environment, creates a powerful team for you to draw on for MySQL monitoring, administration, and architecture support.

### How datAvail Can Help

datAvail provides you reliable, cost-effective database support services that make your life easier, from around-the-clock monitoring and problem resolution to expert preventative maintenance, development, architecture and planning.

By working with datAvail, you can:

- Save up to 50% in MySQL database support costs
- Supplement your staff with MySQL subject matter experts
- Offload routine work to free up resources
- Ramp resources up or down for projects, growth, and turnover

## datAvail Benefits

- **Scalability:** customizing solutions to your changing needs
- **Around-the-clock support:** 24X7X365 fully-staffed database support by our Database Operations Control Center
- **Technology-driven:** state-of-the-art tools
- **Respect:** for your team and its environment
- **Accountability:** we stand by our work
- **Compliance:** SOX controls, SAS 70 Type 2 Certified, and security requirements adhering to customer policies
- **Safety:** complete customer intellectual property work security
- **Mentoring:** always available to teach best practices
- **Efficient business model:** optimal combination of U.S. and offshore employees

## MySQL Server Clients Include:



[www.datavail.com](http://www.datavail.com)

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## MySQL Support

### Our SQL Server Database Administrators are Experienced With:

- High Availability
- Job Failure Detection and Recovery
- Performance Recommendations
- Release Management
- SAN Implementation
- Troubleshooting
- Upgrade Optimization: Disk Seeks, Disk Reading & Writing, CPU and Memory
- LAMP (Linux) and WAMP (Windows) Support in MySQL Environments
- Installation and Configuration Setup
- CMDBA and CMDEV Certifications
- Cluster and Replication
- Database Refreshes

## datAvail Offers MySQL Clients Unequaled Expertise

datAvail administrators offer unique skills and deep experience with MySQL. datAvail eliminates MySQL performance roadblocks because its administrators have gained rare expertise, following decades of experience wrestling with the most stubborn database problems. Additionally, datAvail can provide invaluable resources, including partnerships with leading MySQL authorities, like codeFutures. By working with codeFutures and other partners, datAvail provides expertise that is indispensable to its clients.

## About datAvail Corporation

datAvail is a Managed Service Provider (MSP) specializing in database support and professional services for Oracle, SQL, MySQL, and Oracle Application databases. The company has been in business since 2001, providing service to over 50 customers and is led by a strong executive team experienced in Fortune 500 company IT leadership. Our staff of over 80 skilled database administrators works to provide 24x7x365 database monitoring and support, as well as database architecture and administration services.



Please visit our website at [www.datavail.com](http://www.datavail.com), or call 877-722-8247 for more information on how datAvail helps clients, ranging from small businesses to fortune 500 companies, improve the way they manage their databases.