

Datavail and the Life of a DBA Improved



The Life of a DBA

The life of a Database Administrator can be complex. There's so much information to absorb and research to do. You might begin your day checking your database for alerts, and then the typical routine of juggling a myriad of tasks unfolds. Your attempt to manage a number of processes is interrupted by a question or fire drill.

Just when you think you see the light at the end of the tunnel, a new critical patch or upgrade comes along and demands your attention. Then it's your turn to be on call over the weekend.

In the midst of the day-to-day pull, you wonder how you will find the time to work on the latest long-term, strategic project put on your shoulders. And, you can forget about that great class on the latest database upgrade. There's just no time.

What DBAs Say About Aatavail:

"By taking on the routine, day-to-day tasks, Datavail has helped transform our team from reactive incident responders to proactive database professionals."

– Jeff Bugbee, Sr. Database Administrator, IHS

"It's nearly impossible for a DBA to be an expert in all types of issues. Datavail allows our DBAs to tap into a pool of DBAs that are knowledgeable and can share best practices."

– Lakshmana Kuruchelapati, Director of Corporate Services, Dynamex

The Life of a DBA – Improved

The life of a DBA doesn't have to be this way. Datavail specializes in database support and professional services for Oracle, SQL, MySQL, and Oracle Application databases. Our customers rely on us to supplement their staff with 24x7 support and expertise on demand.

Datavail makes your life as a DBA better and easier by:

- Allowing you to avoid constantly working off-hours
- Giving you a team of DBAs to collaborate with 24x7
- Providing you a 24x7 team to send overflow work as needed
- Freeing you up to work on strategic, interesting projects
- Providing expertise in complementary areas when you need it most
- Delivering reliable monitoring, notification, and performance trending
- Relieving you of the mundane database management tasks

Respect for You and Your Environment

When we engage with your team, we understand how important it is for you to maintain control of your database environments. Our virtual DBA team is committed to understanding your environment and adhering to your company's processes and procedures. Our ability to fit in with your team is one of the reasons why DBAs quickly discover numerous ways to take advantage of the additional horsepower and expertise Datavail brings to the table.

The Datavail Advantage

- **Offload routine work to free up resources**
- **Manage peaks in workload**
- **Call up expert help as needed**
- **State-of-the-art tools**
- **24x7x365 monitoring, ticketing, and resolution**
- **Accountability for results**

Tap-on-the-Shoulder Responsiveness

With Datavail, you have access to a designated U.S.-based senior DBA who understands your business and provides tap-on-the-shoulder accessibility to an entire team of 24x7 DBAs. We monitor the metrics important to your company such as availability, performance and security and then respond or troubleshoot when necessary. You will also receive weekly, monthly, and quarterly reports that demonstrate the impact our experts have on managing your database needs.

About Datavail Corporation

Headquartered in Denver, Colo., Datavail manages thousands of databases for businesses worldwide. Datavail acts as an extension of its clients' database management teams by providing 24x7 monitoring and support as well as database architecture and administration services. Datavail leads the industry with its innovative service delivery model that allows companies to reduce costs and maintain control over their database environment while at the same time significantly improving overall database management function.

Datavail specializes in database administration services for SQL, MySQL, Oracle, and Oracle E-Business databases. For more information, visit www.datavail.com.



Please visit our website at www.datavail.com, or call 877-722-8247 for more information on how Datavail helps clients, ranging from small businesses to fortune 500 companies, improve the way they manage their databases.

www.datavail.com

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